

TELECOMMUNICATIONS BULLETIN

March 12, 2004

CMS 04-20

From:

Jay Carlson

Deputy Director /
Bureau Chief Bureau of
Communication and
Computer Services

Cellular Training in Springfield

The Department of Central Management Services, together with Verizon Wireless Services, is offering cellular training on Wednesday, March 31, 2004.

Verizon Wireless Training

9 a.m. – 11 a.m. OR 1 p.m. – 3 p.m.

Capital City Center
130 West Mason Street
Springfield, Illinois

Training will include:

- Verizon Coverage Area and Service
- Features
- Electronic Serial Number (ESN) Changes
- Data
- Safety
- Verizon Update
- Employee Offerings
- Questions and Answers

To register, please email Sarah Zervas (sarah_zervas.state.il.us) and include any questions or additional topics you would like addressed. All registrants should bring their cellular phones to the training.

For more information...

visit our website at
www.state.il.us/cms/telecom